



Quality Policy Statement

Right Solutions - Right Partner

ALS is fully committed to operating in a leadership position in quality, innovation, technology and service, to provide a reliable technical solution to our clients. Our Core Values will be at the heart of the organisation, empowering staff to use the best systems and processes to deliver an excellent Client Experience:

- Safe
- Resilient
- Curious
- Committed
- Caring
- Honest

ALS management team is committed to:

- Delivering the best services supported by a reliable integrated quality management system compliant with the BS EN ISO/IEC 17025 and the Good Manufacturing Practices Regulations for the Pharmaceutical testing industry.
- Ensuring the Quality Management System fulfills client and regulatory requirements and provides confidence and expertise at all steps of the analytical testing process.
- Providing resources, tools, training and adequate workplaces to its personnel, and give them the responsibility to familiarise themselves with the Quality Management System documentation, implemented policies, procedures and methods, when required, in their work.
- Extend the productivity, capacity and capability of our employees through improved internal training strategy and succession planning framework.
- Improve recognition and praise culture with feedback process and integrated programs for long-term employee commitment.

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- Monitoring and ensuring the continuous improvement of the Quality Management System across our Food and Pharmaceutical laboratories.
- Continually improving the effectiveness of the Quality Management System by challenging its procedures and developing strategic indicators, which will be reviewed periodically.
- Communicating to all its personnel the business strategy and group performance in all key areas, including quality on a regular basis.
- Ensuring a strong culture of risk management is integrated through the organisation and suitable tools and support are available to assess and minimise risks.
- Acting with integrity and promoting our core value 'Honest' throughout the business to ensure impartiality is maintained within the testing activities and recognised within the ALS culture.
- Maintaining the confidentiality of our clients' information and the integrity of our data using a leading Information Technology, Laboratory Information Management System and Client Portal.
- Ensuring a reliable and consistent management system by the senior management team to drive the business performance while maintaining our commitments.
- Ensuring that our core value 'Safe' is embedded in all activities of the business.
- Driving Innovation and Digitalisation strategies to provide accurate and meaningful data to support the client decision making process for a safer and healthier world.

By embracing such commitments, ALS aims to continuously improve the client experience and deliver testing solutions which clients can rely on, utilising an industry leading Quality Management System and Technical Expertise. Through Science, Assurance and Sustainability, our purpose is helping make the world a better place.


Matthew Masters
General Manager Western Europe
ALS

07th June 2022



17. APPENDIX V: UKAS ACCREDITATION CERTIFICATE

Certificate of Accreditation



ALS Laboratories (UK) Limited


Testing Laboratory No. 1282

Is accredited in accordance with International Standard ISO/IEC 17025:2017
– General Requirements for the competence of testing and calibration
laboratories.

This accreditation demonstrates technical competence for a defined scope specified in the
schedule to this certificate, and the operation of a management system (refer joint
ISO-ILAC-IAF Communiqué dated April 2017). The schedule to this certificate is an essential
accreditation document and from time to time may be revised and reissued.



The most recent issue of the schedule of accreditation, which bears the same accreditation
number as this certificate, is available from www.ukas.com.


This accreditation is subject to continuing conformity with United Kingdom Accreditation
Service requirements.



Matt Gantley, Chief Executive Officer
United Kingdom Accreditation Service

Initial Accreditation: 15 January 1993
Certificate Issued: 25 January 2021





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UKAS is appointed as the sole national accreditation body for the UK by The Accreditation Regulations 2009 (SI No 3155/2009) and operates
under a Memorandum of Understanding (MoU) with the Department for Business, Energy and Industrial Strategy (BEIS).