

Impartiality Policy



right solutions.
right partner.

As way of expressing its commitment to be an independent, impartial authority in management system certification activities, the top management of ALS hereby confirms implementation an adherence to its Impartiality Policy as follows:

ALS endeavor to conduct its certification operations by ensuring the viability of the value of management system certifications to every business in the regions it operates and by preserving the guiding principles of impartiality, competence, responsibility, openness, confidentiality and responsiveness. In doing so, it is believed that it achieves public confidence by assuring a healthy economy, planet and life of people.

Having understood the principle of this policy, ALS (including its staff, auditors, subcontractors and agents) shall;

1. Sign a declaration statement for not participate in the designing, implementation or maintenance (including Internal Audit) of the management systems of its applicant organizations or certified organizations and in situations where such conflict exist, shall not engage in certification activities for the same client for two years from the last date of providing such services.
2. Uphold, creates awareness and follow the principles of impartiality (including taking action against threats, i.e. from self-interest, self-review, familiarity, and intimidation), competence, responsibility, openness, confidentiality and responsiveness to complaints.
3. Recognise, analyse and mitigate the possibilities for risks (including residual risks if any) arising from relationships of those persons or organisations having an interface with ALS, initially and on an ongoing basis.
4. Express a commitment to understand this policy, comply with the certification principles, documentation and to maintain continued competence.